Tenerife
an accessible destination
Playa de Las Vistas, Arona
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Playa Jardín, Puerto de la Cruz
The island has many accessible interesting resources including accommodation, transport, leisure activities and the sale or hire of support services in Tenerife that can be viewed at www.tenerife-Accessible.org, a website managed by SINPROMI (Island Company for the Promotion of People with Disabilities).

SINPROMI, S.L.
Calle Góngora, s/n. 38005 Santa Cruz de Tenerife
Tel. 00 34 922 249 199 Fax: 00 34 922 244 658
www.sinpromi.es
www.tenerife-Accessible.org
Accessible.sinpromi@tenerife.es
A space, facility or service is deemed Accessible if it fits the functional and size requirements to guarantee independent easy use by those with some disability, mobility issue or communication impediment.

A space, facility or service is deemed Practicable where, without matching all requirements to qualify as accessible, it does not hinder use by those with some disability, mobility issue or communication impediment with the aid of another person.
Tenerife welcomes five million tourists per year. The island is famous for its kindness in welcoming visitors and the great year-round spring-like climate, with an average temperature of 22° celsius, as well as the quality of the beaches and hotels. It is also a tourist destination offering safe comfortable holidays for those who have mobility or communication difficulties.
Many beaches, squares and leisure facilities in Tenerife are adapted to welcome these tourists who are then able to share in family activities and enjoy all types of open-air adventures in complete peace-of-mind. There are parks and pedestrian areas for pleasant strolls, the chance to dig into the culture and history of

“comfortable holidays for those who have mobility or communication difficulties”
Seawater pools at Bajamar, La Laguna
areas such as Santa Cruz, Arona (Los Cristianos), Puerto de la Cruz and La Laguna, and visit shopping centres to buy fashion, jewellery, accessories and handicrafts.

The island is also home to different theme parks - authentic paradises to have fun and spend unforgettable moments. There are options to enjoy nature to the max with areas for camping and vantage points looking out over spectacular local landscapes.

Endless possibilities in a destination intent on becoming a European reference for accessible tourism and culture for all.
Things to see and do in Tenerife
Teide
National Park

Dawn from Teide peak
Enjoy your volcanic experience

- 48% of Tenerife is protected land. Teide National Park is located on the highest part of the island and can be accessed from the south and north by guagua (bus) or in your own vehicle. Mount Teide has been a dormant volcano for years and crowns the sunrise each morning with its majesty. It measures 3,718 metres and is the third highest volcano in the world. A true giant, declared a World Heritage Site by UNESCO, it is home to different unique species and landscapes as well as being one the highest peaks in Spain.

The ravines in the Teide National Park offer paths and viewpoints

“Mt. Teide rises to 3,718m above sea level and is the third highest volcano in the world.”
for appreciating some of the highlights in the Park. The best souvenir from your visit can be found in El Portillo visitor centre (open every day from 9am to 4 pm), located just a few kilometres from the Parador Nacional de Turismo.
La Ruleta Viewpoint
Mt. Teide National Park

Teide cable car

National Park Office
Calle Doctor Sixto Perera González, 25
38300 – El Mayorazgo. La Orotava
Tel. 00 34 922 922 371
Opening times: Monday-Friday, 9am-2pm.
El Portillo Visitor Centre
Practicable

El Portillo Visitor Centre Botanical Garden
Practicable

Roque de Caramujo Path
Accessible

Alto de Guamazo Path
Practicable
La Ruleta Viewpoint
P Practicable

Telesforo Bravo Visitors Centre
P Practicable

Network of viewpoints next to the road
P Practicable

Ornamental Garden of native Canary Islands Plants
P Practicable

interest:

Teide National Park
One of the most spectacular spots on the island, its impressive vertical drops are 600 metres high in some places. There are steep gullies further in that can be accessed by boat via the small coves scattered along the coast, such as Carrizales, Juan López, El Natero or Barranco Seco.

The sea bed in this area drops 30 metres deep and the rich marine life attracts many divers and fishermen and women. The waters are also home to a large colony of cetaceans including examples of short-finned pilot whales and bottlenose dolphins. To see them close-up, there are boat trips every day from the ports of Los Gigantes (Santiago del Teide), Puerto Colón (Adeje) and Los Cristianos (Arona).

“Pilot whales and dolphins live in these waters”
Los Gigantes Cliffs

Los Gigantes Tourist Information Office
Practicable
Los Gigantes. Avda. José González Forte
Tel.: 00 34 922 868 186
www.santiagodelteide.org
turismolosgigantes@santiagodelteide.es
The Anaga Rural Park is one of the oldest areas of the island. It is located in Anaga Massif and comprises 14,000 hectares of great beauty that spread from the summit, coinciding with the Cruz de Taborno (1,000 metres high), to the coast. The area is home to a jewel of local nature, a magical laurisilva forest whose origins date back to the Tertiary Period. The
The Island boasts 43 protected nature areas covering 50% of the surface area.

Anaga Visitor Centre, in La Cruz del Carmen, offers visitors the information they need to discover this setting in-depth.
Adapted rambling in Joëlette with Montaña para Todos (Mountain for All)

The Joëlette is a wheelchair designed for hill walking on any terrain, even uneven land. It has a single wide wheel, a chair, safety features (brakes, shock absorbers, belt) and two arms to the front and back. The Joëlette needs a passenger and crew comprising several drivers or companions for it to work. Rambling in Joëlette makes for a different type of hill walking and access to nature. A new solidarity method for social participation, a shared activity for people with and without difficulties to head out on trails. Passengers may have a physical disability, reduced mobility or other difficulties who have an interest in nature and mountain activities.

“Users can be physically disabled or with reduced mobility”

22 Turismo de Tenerife - www.tenerife-accesible.org
Asociación Montaña para Todos
Edif. Olimpo. Plaza de La Candelaria, 28, 3º-Ofic. 304
38003 Santa Cruz de Tenerife.
Horario: L - J de 09:00 a 12:00 h.
Tel.: 00 34 922 282 570
info@mptodos.org
www.mptodos.org
Cruz del Carmen Visitors Centre

Accessible
Ctra. Las Mercedes, Km. 6 - 38294
San Cristóbal de La Laguna
Tel.: 00 34 922 633 576
cvisitantes@tenerife.es
Opening times
October-June: Mon.-Sun.: 9.30am-4pm.
July-September: Mon.-Sun.: 09.30 - 15.00.

Los Sentidos Path

Accessible
Parque Rural de Anaga. Cruz del Carmen

Places of
Agua García Path

Accessible
Ctra. de La Esperanza - Calle Madre del Agua

Anaga Rural Refuge

Accessible
Ctra. El Bailadero - Chamorga, s/n
38125 Santa Cruz de Tenerife
Information and Bookings: 00 34 922 823 225
alberguedeanaga@idecogestion.net
www.alberguestenerife.net
Opening times: Mon.-Fri. 9am-3pm

interest:
A lively university city, La Laguna is a showcase for pure Canary architectural style. Its unique cobbled streets and colonial style have led to the historic centre being declared a World Heritage Site by Unesco. Its specific design as the first constructed non-walled city was an example for those built later in the New World.

A stroll around is a must to uncover the city’s magic, aided by the main pedestrianised streets, as is a stop-off in any

“ The old quarter is a UNESCO World Cultural Heritage Site ”
of the cafés and bars dotted around the centre. Buildings such as the Leal Theatre, the Cabrera Pinto Institute, La Concepción Church, the Cristino de Vero Foundation or Casa Lercaro, the current Museum of the History of Tenerife where the island’s history can be discovered first-hand, are well-worth a visit in what is also known as the Governor’s city.
Museum of History

Practicable
Calle San Agustín, 20 y 22
38201 San Cristóbal de La Laguna
Tel.: 00 34 922 825 949/943 - Fax: 00 34 922 630 013
www.museosdetenerife.org

Opening times:
The museums are open every day of the year, Monday-Sunday, except 24th, 25th and 31st December, 1st and 6th January, and Shrove Tuesday.
Tuesday-Saturday: 9am-8pm.
Sunday and Monday: 10am-5pm.

Places of
Leal Theatre

Practicable
Calle Obispo Rey Redondo, 50
38201 San Cristóbal La Laguna
Tel: 00 34 922 265 433
www.teatroleal.com
Opening times: Monday-Friday 9am-3pm

Cabrera Pinto Institute

Practicable (only the ground floor)
Calle San Agustín, 48
38201 San Cristóbal de La Laguna
Tel: 00 34 922 250 742
La Concepción Church

Practicable
Plaza Doctor Olivera, s/n
38201 San Cristóbal de la Laguna
www.aytolalaguna.com

Cristino de Vera Foundation

Practicable
Calle San Agustín, 18
38201 San Cristóbal de La Laguna
Tel.: 00 34 922 262 873
info@fundacioncristinodevera.com
www.fundacioncristinodevera.org
Opening times: Monday-Saturday, 11am-2pm and 5-8pm.
Sundays and bank holidays: closed
La Laguna Tourist Information Office
Practicable
Casa Alvarado Bracamonte (Capitanes Generales)
Calle La Carrera, 7, Bajo
Tel.: 00 34 922 631 194
Opening times: every day, 9am-5pm.
coordinador@visitlalaguna.es
Star gazing, Teide National Park
Museum of Science and the Cosmos

Practicable

Calle Vía Láctea, s/n
38200 San Cristóbal de La Laguna
Tel. 00 34 922 315 265 / 00 34 922 315 080
Fax: 00 34 922 263 295
www.museosdetenerife.org

Opening times
The museums are open every day of the year, Monday-Sunday, except 24th, 25th and 31st December, 1st and 6th January, and Shrove Tuesday.
Tuesday-Saturday: 9am-8pm.
Sunday and Monday: 10am-5pm.
Garachico was the island’s main commercial port in the past but the nascent development of the town was interrupted by the eruption of Trevejo Volcano in 1706 which almost completely entombed the town. After its reconstruction, the historic centre is today one of the most picturesque in Tenerife, leading to it being declared a Site of Cultural Interest. The pretty narrow cobbled streets are home to impressive buildings such as Santa Ana Church, the former convent San Francisco de Asís (with its heartwood cloisters and rows of balconies) and the Franciscan church of Nuestra Señora de Los Ángeles. Further highlights include the home of the Marquis de la Quinta Roja or the residential palace of...
Historic Centre

Garachico

the Counts de la Gomera - known as the Casa de Piedra (House of Stone), both dating from the 17th century. The best option, a pleasant stroll around to admire the architecture from the outside, offers the best views of each building.

In 1980, King Juan Carlos I awarded the town the Gold Medal for Fine Art for the special care taken of its artistic and historical heritage and its streets, squares and gardens.

Garachico Information Office
Practicable
Avda. República de Venezuela, s/n
38450 Garachico
Tel.: 00 34 922 133 461
Opening times: Monday-Saturday, 10am-3pm.
citgara@hotmail.com
Buenavista del Norte

This town stands out for its magnificent landscapes and has expanded in recent decades thanks to the increase in coastal tourism, with establishments like the Vincci Buenavista Hotel. It is ideal to peacefully roam the streets in the historic centre with highlights including Los Remedios Church and its square, surrounded by the...
most important institutions and homes in the town. A quiet stroll to appreciate the town’s beauty is highly recommended.

Buenavista Information Office
Practicable
Plaza de los Remedios, s/n. Casa Matula
38480 Buenavista del Norte
Tel.: 00 34 922 128 080
www.buenavistadelnorte.com
turismo@buenavistadelnorte.com
Opening times: October-March: Monday-Friday, 9am-3pm, Saturday, 9am-1pm.
April-September: Monday-Friday, 9am-4pm, closed on Saturday
Santa Cruz de Tenerife

Home to over 200,000 inhabitants, Santa Cruz is the island’s capital. It is a great city to walk around and go shopping, discover and savour island cuisine and enjoy the best programme of events. Strolling the streets, enjoying the parks and gardens or stopping off at one of the pleasant terraces are just a few suggestions, as well as attending music, dance and other shows throughout the year. Beaches such as Las Teresitas or a visit to Anaga Rural Park, with Los Sentidos Path as a large adapted showcase for those with some type of disability, round off a day or a few days in this charming city.
Santa Cruz Tourist Information Office
Accessible
Plaza de España, s/n
Tel.: 00 34 922 289 394 / 922 151 975 / 922 281 287
Fax: 00 34 922 284 965
bfonollosa@tenerife.es | lale@tenerife.es
Monday-Friday: 9am-6pm. - Saturday: 9am-1pm.
In July, August and September it closes at 5pm and midday, respectively.
Sundays and bank holidays: closed.
Adán Martín Tenerife Auditorium
Practicable
Av. Constitución, 1
38003 Santa Cruz de Tenerife
Tel.: 00 34 922 568 600
Fax: 00 34 922 568 602
www.auditoriodetenerife.com
The Auditorium of Tenerife is one Santa Cruz’s emblematic buildings. Designed by Santiago Calatrava, the daring modernist architecture makes it one of the most photographed buildings on the island. There are two concert halls, one chamber, one symphonic, with the latter seating 1,600. Highlights from the annual programme include the Tenerife Dance, Atlantic Jazz, World Music, Amongst Friends and Great Performers festivals. It also hosts seasons from the Tenerife Symphony Orchestra, the Tenerife Opera Festival and the Canary Islands Music Festival.
The Museum of Nature and Mankind is located in an emblematic building in the capital and has been declared a Site of Cultural Interest. Discover
what the guanches, the island’s ancient inhabitants, were like and how they lived through the largest collection in existence on this culture. There are two separate areas: Natural Sciences and Archaeology. The first houses collections on palaeontology, marine life, botanicals, entomology and land vertebrate animals and is considered to be the best nature library in the Canary Islands. The Archaeology Museum contains the guanche mummy collection and the aboriginal burial world.

“Discover the Guanches, the island’s aborigines – who they were and how they lived”
Museum of Nature & Mankind
Accessible
(Former Civic Hospital)
Calle Fuente Morales, s/n
38003 Santa Cruz de Tenerife
Tel.: 00 34 922 535 816
www.museosdetenerife.org
Opening times:
The museums are open every day of the year, Monday-Sunday, except 24th, 25th and 31st December, 1st and 6th January, and Shrove Tuesday.
Tuesday-Saturday: 9am-8pm.
Sunday and Monday: 10am-5pm.
TEA, Tenerife Arts Centre, was designed by Swiss architects Jacques Herzog & Pierre de Meuron and Canary-born Virgilio Gutiérrez. Opened in 2008, it houses different exhibition rooms, a large library and the Tenerife Centre for Photography. The centre was created with the aim of becoming a reference in contemporary art in the Canary Islands and is well-worth a visit both for the great exhibitions and for the building, a true work of art in itself.

“Discover works of art in another work of art, the building”
TEA, Tenerie Espacio de las Artes
Accessible
Avda. de San Sebastián, 10 | 38003 S/C de Tenerife.
tea@tenerife.es | www.teatenerife.es
Tel.: 00 34 922 849 057
Exhibition Room Opening times:
Tuesday to Sunday: 10am-8pm.
Closed Mondays (except bank holidays)
Library Opening times: Open 24 hours a day, every day.
Places of interest:

ADÁN MARTÍN TENERIFE AUDITORIUM  
P Practicable

MUSEUM OF NATURE AND MANKIND  
A Accessible

TEA, TENERIFE ARTS CENTRE  
A Accessible

TOURIST BUS S/C  
P Practicable

www.city-sightseeing.com  
Tel.: 902 101 081

“Stroll around the city streets, enjoy the parks and gardens or relax at one of the street cafés”
Tenerife is today one of the main destinations to observe and study cetaceans. Twenty-five of the 79 species in the world live in the Canaries and 21 of these have been seen in the waters of Tenerife where there are stable schools of short-finned
pilot whales and bottlenose dolphins. Lots of boats leave for spotting every day from Puerto Colón (Costa Adeje), Puerto de Los Cristianos and Puerto de Los Gigantes (Santiago del Teide).
Catamarán Lady Shelley

Practicable
Pirámide de Arona. Avda. de las Américas, s/n
38660 Arona
Tel.: 00 34 922 757 549
www.ladyshelley.com

Neptuno Sea Company “Shogun”

Practicable
Calle Colón, s/n. Puerto Colón
38660 Adeje
Horario: todos los días de 09:00h a 21:00h.
Tel.: 00 34 922 798 044
info@barcostenerife.com
www.neptunosctenerife.com

Marítima Acantilados “Nashira Uno”

Practicable
Muelle de Los Gigantes
38683 Santiago del Teide
Tel.: 00 34 922 861 918
Fax: 00 34 922 860 726
www.maritimaacantilados.com
info@maritimaacantilados.com
"We are removing the physical barriers that hinder mobility."

Being aware of the need to remove physical barriers that make mobility difficult, the Council of Tenerife, the governmental body of the island set up SINPROMI (Island Company for the Promotion of People with Disabilities) in 1993 and since then, has worked to make Tenerife a more accessible place. Highlights from its activities include upgrading ten of the busiest beaches in the south and north of the island. In the north, the beaches of El Socorro (Los Realejos) and Playa Jardín (Puerto de la Cruz) offer accessible services such as showers and bathrooms and have access ramps and walkways linking the different facilities on the coast. The eight remaining accessible beaches are in the south, in the municipalities of Granadilla, Arona,
Adeje and Santiago del Teide. Arona stands out for Las Vistas beach, with all facilities necessary for those with mobility issues, including a bathing support service with crutches and water chairs available, as well as specific rest areas.
Playa de Troya
Fine black sand  South of the Island, Adeje
The oldest beach in the area. It has lifeguards, sun loungers and beach umbrellas. There are nearby restaurants, a taxi rank and guagua bus stop. It has been awarded the Blue Flag. Ramps and Walkways, accessible toilets and showers.

Playa de Torviscas
Fine golden sand  South of the Island, Adeje
Located next to Puerto Colón with a connecting promenade, it is at the foot of Torviscas estate. Sun loungers and beach umbrella hire, as well as many nearby restaurants. Car parks, ramps, accessible toilets and showers.
Playa Fañabé

South of the Island. Adeje

Fine grey sand

This is one of the main beaches on Costa Adeje. Many shops and restaurants offer supplementary user services. It has lifeguards, sun loungers and beach umbrellas. There are nearby restaurants, a taxi rank and guagua bus stop. It has been awarded the Blue Flag. Car parks, ramps, accessible toilets and showers, water chair and crutches.

Playa El Duque

South of the Island. Adeje

Fine grey sand

Located in one of the newest areas on Costa Adeje and next to the emblematic Gran Hotel Bahía del Duque, it has a sun lounger and beach umbrella service. Restaurants and taxi rank. It has been awarded the Blue Flag. Car parks, ramps and Walkways, accessible toilets and showers.
Playa de Las Vistas
Fine golden sand South of the Island, Arona
This is one of the best beaches in Spain. Thanks to its facilities and seven kilometres of fully accessible promenade, the biggest in Europe, it offers accessible bathing throughout the year. This is why it has received different quality awards. It has been awarded the Blue Flag. Car parks, ramps and Walkways, accessible toilets and showers, rest area, water chairs and crutches, support staff for bathing year-round.

Playa de Los Cristianos
Fine golden sand South of the Island, Arona
A historic beach in the Arona area located right in the heart of Los Cristianos, a unique pioneering spot that welcomed the first tourists to the south of the island in the 1960s. Sun lounger and beach umbrella service. Car parks, ramps and Walkways, accessible toilets and showers.
Playa de El Médano

Fine grey sand  South of the Island, Granadilla de Abona
Located in the old port of Granadilla, it covers two kilometres with shallow waters. This fine grey sandy beach is frequently blown by the wind, making it a popular windsurfing area. It has sun loungers and beach umbrellas for hire. It has been awarded the Blue Flag. Car parks, ramps, accessible showers, water chairs and crutches, support staff for bathing (summer only).

Playa de San Juan

Medium black sand  South of the Island, Guía de Isora
Located in the quiet fishing village, it has recently been remodelled. There are lifeguards, sun loungers and beach umbrellas, alongside a few cafés. It has been awarded the Blue Flag. Car parks, ramps and Walkways, accessible toilets and showers, eater Chair, support staff for bathing year-round.
Playa de El Socorro

Medium black sand North of the Island, Los Realejos

El Socorro is an extremely beautiful long beach of volcanic black sand with a car park and nearby guagua bus stop. It has been awarded the Blue Flag. Car parks, ramps, accessible toilet.

Playa de Las Teresitas

Fine golden sand Santa Cruz de Tenerife

Located seven kilometres from the city centre, it is around one and a half kilometres long. It is protected from currents and waves by a breakwater making it ideal for children. It has sun loungers and beach umbrellas for hire as well as a nearby guagua bus stop. Car parks, camps and Walkways accessible toilets and showers, water chair and crutches, support staff for bathing (summer only).
Playa Jardín
Medium black sand       North of the Island. Puerto de la Cruz
Designed by the Canarian artist César Manrique, it comprises three beaches: the first, next to San Felipe castle, is 250 metres long. The second is 100 metres long and the third, 300, making a total of around 650 metres. There are sun loungers and beach umbrellas for hire, as well as restaurants. It has been awarded the Blue Flag. Car parks, ramps and Walkways, accessible toilets and showers.

Playa de La Arena
Medium black sand       South of the Island. Santiago del Teide
The beach is located in the coastal town of Puerto Santiago. It has sun loungers and beach umbrellas for hire, walkways, toilets and showers, as well as a car park and nearby guagua bus stop. It has been awarded the Blue Flag. Car parks, ramps and Walkways, accessible toilets and showers, water chair and crutches, support staff for bathing (summer only).
The island’s sea beds are also a great attraction with the crystal-clear waters ideal for diving. Tenerife offers unbeatable conditions for divers such as swimming with dense shoals of brilliant-coloured fish or
diving alongside giant rays. In popular diving areas such as Los Cristianos, the abundant fauna (ornate wrasse, combers or redhead cichlid) means they can be seen up-close without any problems.

The CIDEMAT (Island Centre for Water Sports of Tenerife) also offers different possibilities for water sport lovers such as adapted sailing courses, kayaking and diving.

“Dive into a blue seascape. The ocean bed is a big attraction”
Cidemat
Accessible
Ctra. Gral. de San Andrés (Valleseco)
38150 Santa Cruz de Tenerife
Tel.: 00 34 922 597 525
www.deportestenerife.net/cidemat

Ocean
activities:
Loro Parque

Loro Parque is one of the best-kept, most prestigious and busiest zoos in the world. It was opened in 1972 by German Wolfgang Kiessling and has become a reference on the island since that time. It covers 135,000 square metres and delights big and little ones alike. It is home to the largest selection of parrots in the world and has included new shows every year, attracting millions of visitors. These include Orca Ocean, the dolphin show, as well as Planet Penguin (the largest penguin enclosure in the world with 170 penguins from the South Pole in a space that recreates their natural
Further examples of the many attractions include an aquarium with over 3,000 species, an impressive 18-metre shark tunnel, the Pueblo Thai and Katandra Treetops, one of the largest free-flight aviaries in the world (a small jungle with over 200 birds from 25 species and sub-species from Australia and Asia).

Loro Parque
Practicable
Punta Brava - Puerto de la Cruz
Tel.: 00 34 922 373 841
Fax: 00 34 922 375 021
loroparque@loroparque.com
www.loroparque.com
Opening times: 8:30am-6:45pm. (last entry: 4pm)
Transport: Free from Plaza de los Reyes Católicos - Loro Parque, 9am-5pm, every 20 minutes
Pueblo Chico houses a huge scale-model exhibition of emblematic landscapes and buildings in the archipelago where visitors feel like real-life giants. It is designed as a large open-air museum for appreciating the architecture, customs and most representative and picturesque nooks from the seven Canary Islands. The theme park is set in a unique setting and has a total surface area of around 20,000 square metres.
One of the park’s main attractions is its interactive nature, with attractions being swathed in light, sound and movement.

Pueblochico
Practicable
Autopista del Norte TF-5 (Salida 35)
Camino Cruz de los Martillos, 62
38300 La Orotava
Tel.: 00 34 922 334 060 - Fax 00 34 922 320 669
info@pueblochico.com
www.pueblochico.com
Güímar Pyramids is a 64,000 metres square Ethnographic Park housing exceptional cultural value: six terraced pyramids that have been studied by archaeologists from around the world, led by famous Norwegian anthropologist Thor Heyerdahl. Visitors to the park can discover the results from investigations on their astronomy alignment with the summer and winter solstices, be surprised by the Kon Tiki audiovisual exhibit which won Heyerdahl the Oscar for best documentary feature in 1954, and view the boats used in transoceanic crossings in
the Expedition Room, including a large-scale reproduction of the Ra II junk boat which crossed the Atlantic on an exceptional odyssey in 1970.

20,000 metres square of local flora gardens, exhibitions, a café and a children’s entertainment area round off the Güímar Pyramids facilities.
Photography
Cover photo, Carlos Anglés
Alfonso Bravo
Image Bank of Turismo de Tenerife
Ayuntamiento de Arona

Printed by
Litografía Drago

Publication number
TF 98-2013